

A Weekly Update
For The Employees of
North Central Health Care




DO YOUR PART

**STAY HOME
WHEN YOU ARE SICK**

Employees: Report symptoms & Covid-19 exposures to your Manager immediately.



NEWS YOU CAN USE

WEEKLY CONNECTION WITH GARY OLSEN



New Employee Orientation

When I joined this organization, I did not get the opportunity to attend the full first day of orientation, and like all new employees, I wanted to have that experience to connect, learn, and be grounded in our NCHC Core Values. NCHC is a wonderful place to work, and employee orientation is one of the first experiences our employees have with the organization after they are hired. I really enjoyed the day and many of the items discussed were great refreshers for me.

The areas covered in orientation are related to employee engagement and work expectations, corporate compliance and privacy, culture of safety, security and emergency management, accessing and utilizing technology,

communication and culture, cultural competence, and infection prevention and hand hygiene. I have to say that I passed the hand washing test and had no spots on my hands.

My favorite part of orientation was Person-Centered Service which is presented by Cagney Martin from the Learning & Development. As I sat through this training, it reinforced my vision for NCHC. Our Core Values are a major part of the organization and one of my focuses. As Cagney demonstrated to the group, everything that was important to each of the new employees pertaining to their new jobs could be placed in one of our Core Values.

Dignity, Integrity, Accountability, Partnership, and Continuous Improvement are all key attributes of our organization and everything we do well can be placed under one of these Core Values. I am very excited for the future of NCHC and I know that if all of us strive to live and work by our Core Values, we will find better fulfillment in what we do.

Gary D. Olsen

Gary Olsen
Executive Director



INTRODUCING

A Monthly Gab Session
with Executive Director,
Gary Olsen

GABBIN' with GARY

Each month, Gary Olsen will select a manager to participate in Gabbin' with Gary! That manager will be asked to invite one employee from their program to join in. The trio will connect over lunch. The topic? *It's up to you!*

Inspired by Core Values & Committed to Person-Centered Service!

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Person-Centered

Shout out

Sharon Lee,
Patient Financial
Services

Helping with projects
and always keeping
a positive attitude
while learnig!

From: Gina Woodward



Occurrence Reporting Hotline

x4488 or 715.848.4488

Only significant or sentinel events requiring immediate notification to this hotline.





WELCOME THESE NEW EMPLOYEES TO THE TEAM!

These employees were welcomed at Orientation on January 30, 2023

Food Services



Lyle Ziegel –
Dietary Aide, Wausau



Elena Klug – Dietary
Aide, Merrill



Josi Drake –
Case Manager



Rudy Dvorak –
Community Treatment
Tech



Margaret Pagel –
Case Manager

Community Treatment

Pine Crest



Anna Barna –
Hospitality Assistant



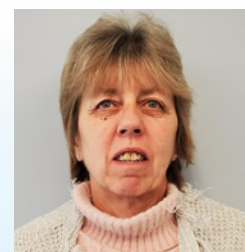
Heather Fuchs –
CNA

Mount View



Leigh Miller – CNA

Laundry



Lori Klatt –
Laundry Worker

Accounting



Cassandra Kostelecky –
Administrative Assistant

Residential



Mindy Litzen –
PCW

APS



Jennifer Stransky –
Protective Services Rep

YCSF



Noah Wilmink – BHP

*We are so excited to
have you on our team!*





HRinsights

Position Posting

Title: **Crisis Professional** Status: Full Time Location: Wausau Crisis Services



www.norcen.org/RJP

Provide crisis intervention, crisis counseling for individuals and families, referral and short-term follow-up, and collaborative community consultation, and education. Perform crisis line risk assessments to evaluate and triage to the most appropriate treatment setting. Starting pay for Non-Bachelors level is \$20.00 and Bachelors level is \$23.00/hour and Masters level is \$26.00/hour (plus shift differential of \$1.50 for PM shift and \$2.50 for NOC shift) Full Time 0.9 FTE (72 hours per pay period) PM shift works every other weekend and holiday. Shift time - 6p - 6a.

Apply Online: <https://bit.ly/CrisisPro23>

What is it like working as a Crisis Professional?

Check out the Realistic Job Preview Video Online!



Grab Some Extra Hours in Community Living as a PCW!

Opportunity for Current NCHC Employees

Looking to pick up Extra Shifts?



All current NCHC employees interested in picking up shifts as a Personal Care Worker in Community Living are welcome. **CNA certification not required.**

Talk with Your Manager & Contact Human Resources to Get Started!
<< hresources@norcen.org << Call 715.841.5164 >> Text 715.598.3663 >>



Let's talk retirement



WISCONSIN DEFERRED COMPENSATION PROGRAM

Join the conversation!

Meeting with your WDC Retirement Plan Advisor is an easy way to help make sure your savings and spending strategy fits you and your future. Schedule a one-on-one appointment. Additional virtual meeting dates and times can be found at https://nc_wisconsin.timetap.com/#/

New February Session Scheduled!

NEXT MEETING:

Individual Retirement Readiness Review with Shawn Bresnahan

Thursday, February 23
NCHC Wausau Campus
Badger Room, 10 am – 3 pm

What to bring to your one-on-one meeting once enrolled:

- Wisconsin Retirement System statement
- Social Security statement
- Other retirement account information
- Current paycheck stub (if applicable)

REGISTER ONLINE AT https://nc_wisconsin.timetap.com/#/



Pine Crest

Person centered. Outcome focused.

Star of the Month

CONGRATULATIONS JULIE PUHL!

Julie Puhl was recognized as this month's Pine Crest Star for her willingness to help, positive attitude, and friendly demeanor. She is the example of a good work ethic and coworkers from all departments enjoy working with her!! Julie is our Central Supply Coordinator at Pine Crest. She has been part of our team for 37 years!! Her favorite part of her job is the diversity of residents and staff she gets to engage with daily. We thank you for all your years of service and big congratulations, Julie!



PINE CREST NURSING HOME BOILER OUTAGE

February 7, 2023

On Sunday, February 5, 2023, one of the boiler systems at Pine Crest Nursing Home in Merrill suffered operational failure, resulting in a loss of heat for two units within the building, the Special Care (dementia) and Rehab units. Pine Crest staff took quick action with internal notifications and reported the drop in temperature on Sunday. The Lincoln County Facilities team responded immediately to assess the situation and assist Pine Crest leadership in determining the course of action for residents and the estimated repair timeframe.

To ensure the safety of Pine Crest residents, 20 individuals in Special Care and 15 in Rehab were internally relocated on Sunday to unoccupied rooms within two wings of the Pine Crest building. The units affected by the loss of heat will remain vacant until the boiler repairs are complete. Additional hospitality aide staff have been deployed on the units to ensure resident comfort and safety during this time.

Notifications have been sent to residents, as well as guardians and POAs, and additional updates will be provided on the North Central Health Care website, via phone and in-person, as the situation progresses. Frequent environmental assessments will be performed in the affected areas to ensure there is no facility damage due to the lowered temperatures, however, heat from the existing portions of the building is keeping the vacated areas at temperatures just under 60 degrees F. No damage has been sustained to any parts of the building due to the outage. It is estimated that the outage may last until the end of the week and potentially through the weekend, as Lincoln County Facilities await the necessary parts for repair.

Admissions to Pine Crest will remain open during this time. If you have any questions, please contact Ryan Hanson, Pine Crest Administrator at 715.539.2539.

Don't Infect, Please Protect.

Feeling sick?
STAY HOME

DO NOT GO TO WORK SCHOOL EVENTS

stay home and rest

1 person can spread germs

DO YOUR PART

STAY HOME WHEN YOU ARE SICK

Employees: Report symptoms & Covid-19 exposures to your Manager immediately.

Your Manager will complete a SafetyZone report as soon as possible and you will be contacted about your return to work.

Questions? Call Employee Health at 715.848.4396



COMMUNITY PARTNER CONNECTION

Sharing Some Community Partner Events and Opportunities in Central Wisconsin

Part of being a good partner is helping our partners succeed by sharing their information. Please take a look at the community events and information below. If you have a community partner event to share, please email communications@norcen.org.



Habitat for Humanity[®] of Wausau

HABITAT FOR HUMANITY HOMEOWNER APPLICATION PERIOD OPENING SOON

February 1 - March 24, 2023!

Each year, Habitat for Humanity of Wausau opens an application period for our Homeownership Program. The 2023 application period will take place February 1 to March 24, 2023.

Do you know someone who wants to be the next Habitat for Humanity of Wausau Partner Family?

Program Qualifications:

- A need for improved housing.
- Ability to pay an interest free mortgage and income between \$30,700 - \$69,420 depending on family size.
- Be willing to partner by completing 300 hours of sweat equity. Attending an informational meetings is the best way to get more information on how to become a Habitat Partner Family. Everyone is encouraged to attend a session, but it is not required.

Register online for an informational meeting.

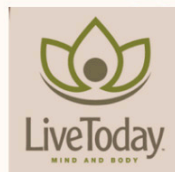


February 16 at 10am --
<https://bit.ly/Habitat2023-A>



February 21 at 6pm --
<https://bit.ly/Habitat2023-B>

To learn more about how to qualify visit <https://habitatwausau.org/home-ownership-program/> or reach out to Tiffany Arnold, Executive Director Habitat for Humanity of Wausau, 1810 Schofield Ave, Weston, WI 54475, tarnold@habitatwausau.org



NAMI Northwoods presents

Inner Guidance

IN AN EXTERNAL WORLD

Yoga Tools to release stress, anxiety and depression.

What is trauma? What are the effects on our brain? What is yoga and how can yoga (somatic movement), help re-circuit our brain to bring a better balance to our nervous system?

Presented by Kerri Spromberg, RYT-500,
Certified Yoga instructor
Specializing in Trauma Informed Yoga

Thursday, Feb. 9th from 6:00 - 7:30 pm
Grace United Church of Christ
Fellowship Hall
535 S. 3rd Ave.
Wausau, WI 54401

Please register by Feb. 6th by emailing at naminorthwoods@gmail.com

FREE AND OPEN TO THE PUBLIC





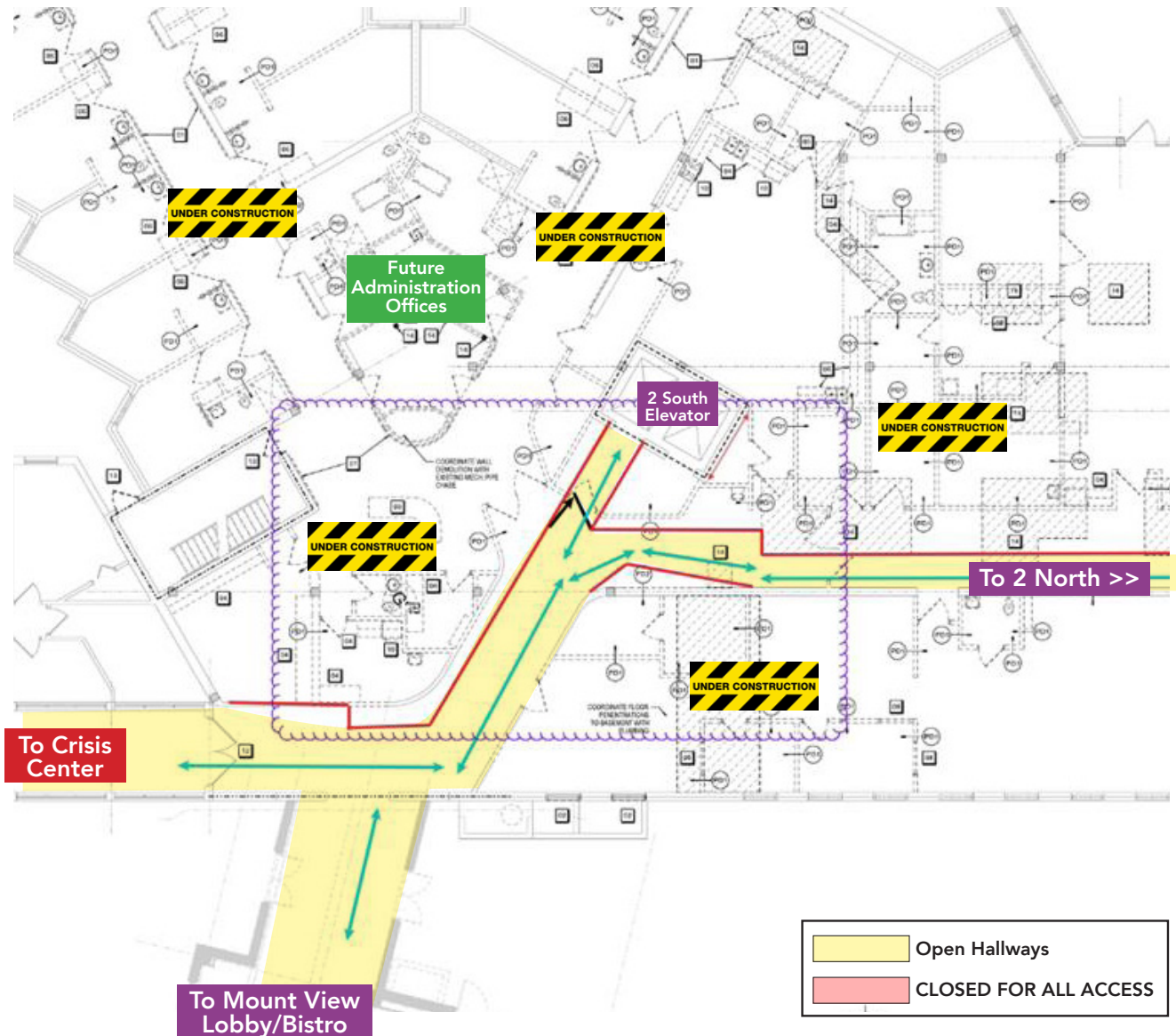
MVCC - SUITE A | FIRST FLOOR HALLWAY & ELEVATOR ACCESS UPDATES

Hallway to 2 North Elevator Will Remain Open | February 1, 2023

Beginning February 1, construction crews will be creating a short corridor to the South Elevator in MVCC Suite A. This elevator provides access to 2 South on 2nd Floor and the basement. As this corridor is being constructed, the 1st Floor hallway to the 2 North Elevator will remain open. Crews will be installing drywall in the hallway, which will carry through into the following week.

Before this new passage and elevators to 2 South can be used, a final risk assessment will need to be completed. Please stay tuned for more details and be safe when walking through these areas. Please follow all signage posted in area.

Passages to the 2 North Elevator will remain open while this work is progressing.





Continual Readiness



EDITION 1

FLASH FRIDAYS



North Central Health Care
Person centered. Outcome focused.

February 3, 2023

Flash Fridays will be distributed weekly on Fridays to prepare you for upcoming surveys like The Joint Commission or State of WI surveys. The Continual Readiness information provided will pertain to all areas within NCHC, from Behavioral Health to Skilled Nursing Care, however some information may be more specific to one survey. Some may only pertain to clinical staff, but always read it thoroughly. If you have questions, ask your Team Leader to explain how the topic relates to your program or department.



THE JOINT COMMISSION IS COMING SOON! OUR SURVEY WINDOW IS FEBRUARY 5, 2023 – AUGUST 5, 2024

WHAT IS THE JOINT COMMISSION SURVEY?

The Joint Commission survey is an unannounced accreditation survey. There is a 30-minute notice before the surveyors arrive on the main campus. When they arrive, staff will be notified via email and/or an overhead announcement. The survey will last three to four days and will most likely begin on a Monday or Tuesday (but be prepared for their arrival every day of the week), and it may include:

- Physician surveyor
- Nurse surveyor
- Generalist surveyor (physician, administrator, or nurse)
- Administrator surveyor
- Ambulatory surveyor

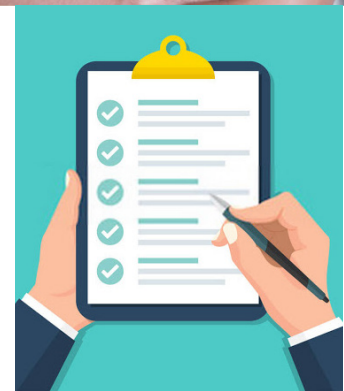
There will also be a Life Safety Survey by an engineer. This surveyor will be rounding throughout the facility to assure we have a safe environment for our patients, families, and team members. Surveyors will always be escorted by a member of the leadership team. Surveyors will be conducting individual and system tracers while rounding in different areas. **ALL employees** should be prepared to be asked about:

- How you care for patients
- National Patient Safety Goals
- Fire safety
- Infection prevention
- Policies/Procedures
- Emergency Management

If you have any questions the week of survey, talk to your Leader. There will also be a command center set up to assist with questions and concerns. *Remember, this is our chance to brag to surveyors about the great care we provide to those we serve each and every day!*

HELPFUL TIPS DURING THE SURVEY

- Answer the surveyor's questions completely, confidently and honestly but avoid statements like "always" and "never". Use statements like ... "In my opinion...", "When I care for a patient..."
- Do not volunteer additional information.
- Be aware of any verbal and/or non-verbal cues from leadership.
- Speak to your own expertise or refer the surveyor to the person best qualified to answer the question.
- If providing patient care, hand-off your patients to another team member.
- If you do not understand the question, it is OK to ask for clarification.
- If you do not know the answer, it is OK to admit it, as long as you know what source to reference for the answer: policy, communication board, badge buddies, *Connections Guide*.



MOCK SURVEYS

Joint Commission mock surveys will be taking place at various unannounced times during the work day. These mock surveys allows us to practice the survey process and prepare for The Joint Commission survey which could happen anytime. It is great practice for our teams to experience a mock survey and have a new set of eyes to look at our practices, processes, and environment.

The biggest strength of the surveys are YOU!

Questions? Contact your manager or team leader and ask them about your role in the survey process.



PARKING REMINDER



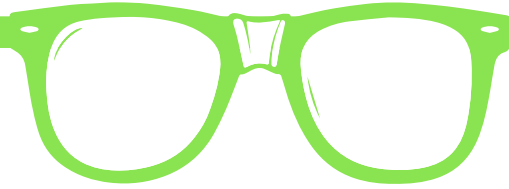
Our NCHC locations in all three counties have been welcoming more and more visitors, patients and clients these days. Additionally with opening of the Community Room at Mount View Care Center this past year, the Wausau Campus has been able to offer additional training and meeting space for employees, partners and our visitors.

With this additional use, comes additional cars in our parking lots. For some of our elderly visitors, especially loved ones visiting family in our nursing homes, designated visitor parking spots are established for their safety.

Please practice Person-Centered Service and follow these basic guidelines for parking at any of our facilities:

- **Employees SHOULD NOT park in designated visitor parking spots.**
- **Allow yourself time when arriving to work to park elsewhere if needed.**
- **Employees SHOULD PARK in spaces furthest from the building to allow patients, clients, and visitors to park closest to our entrances.**
- **If possible, park in the rear of the building or away from main entrances to allow spaces for visitors using our front entrances.**
- **Please slow down. Period.**
- **Please follow the snow removal protocol for parking at your location.**

If you have questions about where you should be parking, please contact your manager. You can also find maps on the O'drive in the "NCHC Information" Folder.



NERD ALERT

WEEKLY TECH TIPS FROM IMS

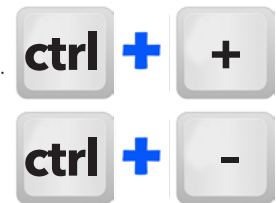
Zooming In & Out

KEY COMMAND: CTRL + OR CTRL -

Purpose: OZoom In or Zoom Out

How To:

1. Hold down ctrl key located on lower left corner of keyboard.
2. Press + key to zoom in, or - key to zoom out while continuing to hold down the ctrl key.



Bonus Tip:

To reset zoom back to standard viewing preset, hold ctrl and press 0 once.

Why is this command relevant at NCHC?

- Zoom in on content that is too small.
- Zoom out to see all content on one screen.
- Compatible with:
 - o Adobe Acrobat (When viewing IMS Resources or other PDFs)
 - o Chrome
 - o Edge
 - o Explorer



STAY TUNED FOR FUTURE TIPS!

Share the Wealth with MCECU's Referral Program!

Refer a coworker and/or family member and you both receive \$10 once the new membership is established.



**Marathon County
Employees Credit Union**

Proudly serving Government Employees since 1965

Thank you for being a member/owner of MCECU. We appreciate your trust in us. MCUCU is a closed chartered credit union. This means we only serve Government Employees and their families. Our Credit Union motto is "People helping People". We would like you, as a member, to refer your coworkers and family members to join MCECU. As an incentive, we will give each of you \$10 upon their joining MCECU.

Please talk to your coworkers and family members today. We appreciate your membership!

Member

New member referred

Think MCECU First for All Your Financial Needs! 400 E Thomas Street • Wausau, WI 54403 • 715-261-7680



**SAFETY
REFRESHER**



EMERGENCY RESPONSE

SECURITY ALERT | ACTIVE SHOOTER

AN ACTIVE SHOOTER is an individual actively engaged in killing or attempting to kill people in a confined and populated area. In most cases, active shooters use firearms and there is no pattern or method to their selection of victims. Active shooter situations are unpredictable and evolve quickly. Because active shooting situations are often over within 10 to 15 minutes, before law enforcement arrives on the scene, individuals must be prepared both mentally and physically to deal with an active shooters.

RUN. HIDE. FIGHT. If you hear shots fired or if you witness an active shooter, you will immediately need to choose the best way to protect your life. Very quickly, make your best determination of what is occurring and which of the options below will provide the greatest degree of security for you employing the "RUN, HIDE, or FIGHT" protocol.



 RUN	 HIDE	 FIGHT
 HAVE AN ESCAPE PLAN	 BE OUT OF SHOOTERS VIEW	 ACT AGGRESSIVELY
 EVACUATE	 LOCK DOORS & BLOCK THEM WITH FURNITURE	 INCAPACITATE THE ACTIVE SHOOTER
 LEAVE YOUR BELONGINGS	 KEEP OPTIONS FOR MOVEMENT	 THROW OBJECTS
 HELP OTHERS IF POSSIBLE	 SILENCE PHONE	 YELL & CALL FOR HELP
 DO NOT MOVE WOUNDED PEOPLE	 BE QUIET	BE PREPARED FIGHT ONLY AS A LAST RESORT

CALL 911 ONLY WHEN IT'S SAFE TO DO SO



DONATIONS NEEDED FOR THE UNITED WAY OF MARATHON COUNTY CAREER CLOSET

Do you have any clothing that is stored away in a box? Consider donating your clothes to United Way's Career Closet!

The Career Closet, is a project of United Way Emerging Leaders, works with local adults in need of business professional clothing for interviews and employment. Customers can utilize the Career Closet to secure two complete outfits for interviews and are able to return for an additional five outfits upon gaining new employment. There is no income restriction or other qualification procedures.

The Career Closet are in urgent need of these items:

- Men's belts sizes 38-52
- Men's jeans sizes 29-52
- Men's casual or athletic shoes, sizes 9-14 (Non-Skid especially)
- Men's black or khaki washable slacks sizes 28-52
- Men's XL T-shirts
- Men's and Women's socks
- Women's Scrubs tops and bottoms sizes XL-2XL
- Women's Steel-Toed Boots sizes 9 and 10
- Paper Bags

Donations are currently limited to 2 totes or garbage bags per person. May call ahead to determine if items are being accepted. Items can be dropped off at the United Way Office Monday through Friday from 8:30AM-4:30PM.

Any questions regarding the Career Closet or Donations, please contact the Director of Affinity Groups, Selena Yang at syang@unitedwaymc.org.

NORTH CENTRAL HEALTH CARE STAFF'S COMMITMENT TO COMPLIANCE



DELIVER PERSON-CENTERED CARE.

Always put the needs of the those we serve first. The best test for every action and every decision is to ask yourself, "Is this what's best for that individual?"

BE VIGILANT ABOUT SAFETY.

Never take shortcuts that compromise your safety, that of your teammates, or of those we serve.

DO THE RIGHT THING ALWAYS.

Demonstrate an unwavering commitment to doing the right thing in every action you take and in every decision you make, especially when no one's looking.

EMBRACE DIVERSITY AND INCLUSION.

We make better decisions when we consider multiple perspectives. North Central Health Care strives to welcome diversity and inclusion.

LEAD BY EXAMPLE.

Demonstrate dignity, integrity, accountability, partnership and continuous improvement daily. Always conduct ourselves ethically.

KEEP INFORMATION SECURE.

Choose to honor the confidentiality and privacy of those we serve. Protect our patients, clients and residents by keeping their Personal Health Information secure.

SPEAK UP!

We are ALL required to report any suspected violations or misconduct concerns. If you see something, say something.

TREASURE, PROTECT, AND PROMOTE OUR REPUTATION.

Consider how your actions affect our collective reputation, and be a proud ambassador for North Central Health Care, our team and our services.



715.848.4507 | NHCCOMPLIANCE@NORCEN.ORG | WWW.NORCEN.ORG/COMPLIANCE

WAUSAU WARMING CENTER IN NEED OF VOLUNTEERS!

Donations of Time and Food Appreciated! Can You Help?

As we gear up for a brisk winter, the United Way of Marathon County is seeking support the Warming Center by volunteering meals and time in February and March on Mondays! Additional shifts needing to be filled are **February 20th and March 6th**.

Shifts include intake, kitchen, and providing meal assistance. Please <http://bit.ly/3HeG86M> Volunteer – Catholic Charities (cclse.org), or scan the QR code here to complete the volunteer application. Then click to "register" for the date(s) you are available to help support the Warming Center in the coming months.

Even if you do not have time to give, you can still register and provide a meal that can be dropped off for clients to enjoy. Questions? Please reach out to Director of Affinity Groups at United Way of Marathon County, Selena Yang at syang@unitedwaymc.org.

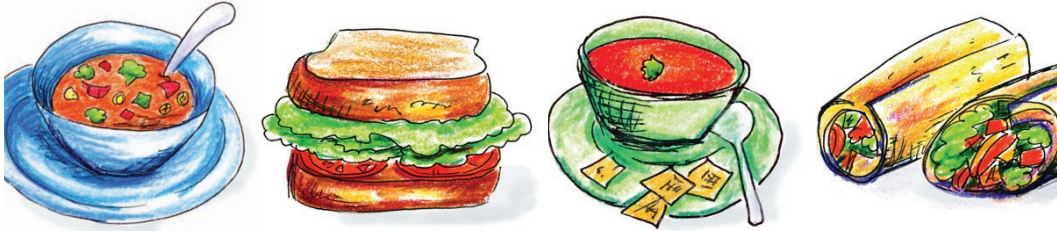


Scan the QR Code to register to volunteer or provide meals for the Warming Center!



WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA



BREAKFAST HOURS

9 AM – 11 AM

LUNCH HOURS

MONDAY – FRIDAY

11:30 AM – 1:30 PM

HOT FOOD BAR \$.45/OUNCE
(Weekdays Only)

GRAB-N-GO HOURS

MONDAY – FRIDAY

9 AM – 5:30 PM

WEEKENDS:

GRAB-N-GO ONLY

FEBRUARY 6 – 10, 2023

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
MAIN	Smoked Paprika Chicken Mashed Potatoes Gravy	Lasagna Shredded Lettuce Salad Garlic Toast	Apple Butter Pork Loin Stuffing Roasted Butternut Squash	Turkey Dinner Casserole Dinner Roll Corn	Baked Cod Herbed Rice Creamy Coleslaw
SOUP	TBD	Beef Barley Soup	Garden Vegetable Soup	TBD	TBD
DESSERT	Brownie Bottom Cheesecake	Peaches	Snickerdoodle Krispy Bar	Banana Strawberry Cup	Cranberry Crunch

FEBRUARY 13 – 17, 2023

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
MAIN	Baked Chicken Drumstick Loaded Mashed Potatoes Carrots	Old-Fashioned Chicken & Noodles Mixed Veggies	Hot Pork on a Bun Parmesan Noodles Broccoli	Scalloped Potatoes & Ham Brussel Sprouts Dinner Roll	Baked Spaghetti Peas & Carrots Garlic Breadsticks
SOUP	Cream of Broccoli Soup	TBD	Cream of Tomoato Soup	Goulash	TBD
DESSERT	Pineapple Tidbits	Marbled Cherry Pie Cake	Sweet Potato Crisp	Fluffy Fruit Dessert	Chocolate Chip Cookie



THE BISTRO

MONDAY - FRIDAY | 7:30AM - 3PM
HOT FOOD AVAILABLE UNTIL 2:30PM

PANINI OF THE WEEK



CRAB MELT | \$6.50

SEASONED CRAB | ROASTED PEPPERS & ONIONS
MOZZARELLA | SPICY MAYO

LATTE OF THE WEEK



Chocolate Raspberry

**\$1 OFF LARGE
LATTES EVERY
MONDAY!**

LUNCH

- PANINI COMBO (1/2 PANINI, CHIPS, WATER)5.00
- TURKEY BACON GUAC PANINI6.00
- TURKEY BACON GUAC WRAP5.75
- 3 CHEESE PANINI (ADD CHICKEN FOR \$1)3.50
- GRILLED HAM & CHEESE PANINI 4.50
- GARLIC BACON PANINI 5.00
- CHICKEN BACON RANCH WRAP5.25
- CHEESE QUESADILLA (ADD CHICKEN FOR \$1)4.50
- CALZONE 4.50/5.00
- CHEF SALAD/CHICKEN SALAD5.50

SIDES + SNACKS

- CHIPS1.00
- NUTS1.50
- HUMMUS 2.50
- M&M CHOCO CHIP COOKIE1.25
- MARSHMALLOW CRISPY BAR2.00
- PEANUT BUTTER CRISPY BAR2.00
- CHEESECAKE 2.00/ 3.50

BEVERAGES

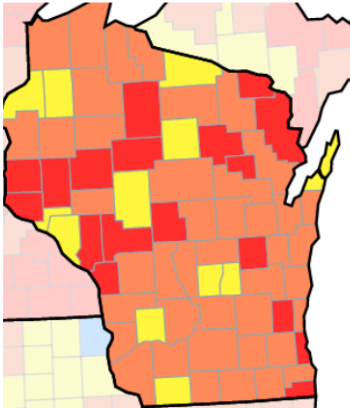
SELECTIONS VARY - JUICES, YOGURT DRINKS, VEGGIE DRINKS,
ENERGY DRINKS, COFFEE & TEA, VARIOUS WATERS 1.00-3.50

**Please note: All sales subject to Sales Tax.*



This week there are changes to Marathon and Lincoln County operations due to updated transmission levels. Please review the information below ASAP to ensure your program is operating under the following Covid-19 Masking and Operational requirements. Please note mask precautions at MVCC due to multiple Covid-19 outbreaks in the facility. Please follow any outbreak signage posted in nursing homes.

CURRENT TRANSMISSION LEVELS BY COUNTY | FEBRUARY 1, 2022



MARATHON



Substantial

LINCOLN




Moderate

LANGLADE



High



MVCC: ALL FLOORS 1-4
Masks **REQUIRED** due to **OUTBREAKS**.

PINE CREST:
Surgical face masks or face coverings are **NOT REQUIRED** unless under **Outbreak Precautions** (see notes below)

Based on your county's transmission levels noted above, please take the following actions for your county of service:



High

All Nursing Home and Hospital Locations (Adult & Youth):

Staff, visitors and patients are **REQUIRED** to wear masks at all times in all areas including hallways, waiting rooms and meetings that include residents or patients.

Non-Nursing Home and Non-Hospital Locations:

Face masks are **RECOMMENDED**, but **not required** by staff, patients and visitors, **except** for when social distancing cannot be maintained in private offices, therapy rooms, exam rooms and while transporting any patient, client or resident in a personal or NCHC vehicle.

All Staff at ALL locations may remove masks while working alone in private offices, employee-only access areas and in areas prohibited to patients or residents, like staff-only meeting rooms, offices or lounges.

OR



Substantial Moderate Low

• Surgical face masks or face coverings are **NOT REQUIRED** at any NCHC locations at these Levels.

* Employees will follow all Covid-19 Confirmed/Suspected Precautions posted in all units or patient/resident rooms.

* All units and program areas under **outbreak precautions** will continue to require masks until out of outbreak. Follow all outbreak signage posted within unit or facility.




Get your **FREE** at-home test kits!

The State of Wisconsin is offering free, rapid, at-home COVID-19 test kits to residents of eligible communities. Visit their online website to get test kits shipped to your home at no charge. <https://sayyescovidhometest.org/>




Stay tuned. More information on how and when you can enroll coming soon!

 **Earned Wages** \$ 150.00
 Today at 3:39pm

 **Electricity** ✓ SCHEDULED
 \$120.14 🔄 On autopay



 **PAYACTIV** 3m ago

You just got paid 🙌
 Hi Jet, **\$125.00** was loaded onto your card.



Payday, reimaged

Payactiv has partnered with your employer to reinvent the way you get paid. Work your shift, and we'll make a portion of that money available, giving you more control over **when** and **how** you want to use it.

The funds you access simply get deducted from your next paycheck. It's not a loan, so there's no interest—just your money, in your hands.



PRO TIP
 Access your wages for free with direct deposit to a Payactiv Visa® Card*1

COMING SOON
for NCHC Employees!

Watch your email, Communication Boards & social for sign-up and more info!



* The Payactiv Visa Prepaid Card is issued by Central Bank of Kansas City, Member FDIC, pursuant to a license from Visa U.S.A. Inc. Certain fees, terms, and conditions are associated with the approval, maintenance, and use of the Card. You should consult your Cardholder Agreement and the Fee Schedule at payactiv.com/card411. If you have questions regarding the Card or such fees, terms, and conditions, you can contact us toll free at 1 (877) 747-5862, 24 hours a day, 7 days a week.

¹To qualify, there must be a history of at least 1 successful direct deposit of at least \$200 or more to the Payactiv Visa Card per pay period.



Frequently Asked Questions

How does it work?

Payactiv gives you access to a percentage of the money you worked for but haven't been paid yet.¹ The money that you access is then deducted from your next paycheck, giving you the flexibility to pay for things on your own schedule.

What are the benefits of a Payactiv Visa® Card*?

Earned wages transfer in real-time to the card, so you can take it on the go and use it everywhere Visa debit cards are accepted. No fees* to apply or activate, and there are no maintenance fees or minimum card balance requirement.

When you have direct deposit to the card², you can access wages in real time at no cost and increase your max access limit up to \$1000 per pay period.

*This is a Payactiv Visa Prepaid Card issued by Central Bank of Kansas City, Member FDIC, pursuant to a license from Visa® U.S.A. Inc.

How long does it take to get Earned Wage Access funds?

Transfers to the Payactiv Visa Card and other debit cards are made in real-time. Transfers to bank accounts are completed within 1-3 business days. Transactions made after 12:50 PM EST M-F are processed the next business day. (Please see fee table for details)

I worked yesterday, why isn't the accessible amount showing?

It's possible that we haven't received your hours from your employer yet. We usually receive that info at the end of each day, but if you continue to see an incorrect accessible amount, please contact us through one of the help resources below.

What happens on payday?

Money you access plus any fees incurred will show as deductions on your next paycheck.

Note that if you work in NY, NJ, MA, or PR, any fees incurred will be charged to the card specified on the transaction summary at the time of the transaction.

Is there a cost for using Payactiv?

Accessing your wages is free when you have direct deposit² to your Payactiv Visa Card. Other disbursement options are available for a small fee (see table below).

All other features in the app are free to use.**

Disbursement Type	Speed	Total Fees
Payactiv Visa Card with Direct Deposit of \$200 or more per pay period	Real-time	\$0
Payactiv Visa Card without Direct Deposit	Real-time	\$1.99
Other debit or payroll cards or Walmart cash pickup	Real-time	\$2.99
Bank transfers	1-3 business days	\$0

What do I need to sign up?

All you need is your **name, phone number, employer, and employee ID**. That's it! You can find your employee ID on your pay stub or ask your manager.

What's the catch?

There is no catch! Payactiv and the Payactiv Visa Card are not a loan or a credit card. That means there's no credit check and you'll never pay interest on the earned wages that you accessed. Ever.

¹ Earned Wage Access requires employer participation. Employees can only access a portion of the wages they have earned to date.

² To qualify, there must be a history of at least 1 successful direct deposit of at least \$200 or more to the Payactiv Visa Card per pay period.

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** Central Bank of Kansas City is the issuer of the Payactiv Visa Prepaid Card only and does not administer, endorse, nor is liable for the Payactiv App.

Stay tuned. More information on how and when you can enroll coming soon!

24/7/365 CUSTOMER SERVICE: 1.877.937.6966 • SUPPORT@PAYACTIV.COM • WWW.PAYACTIV.COM/HELP